



MUGGINTON Cof E PRIMARY SCHOOL  
Mugginton  
Ashbourne  
Derbyshire DE6 4PL  
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Headteacher: Mr J Green

Dear Parents & Carers,

Friday February 3<sup>rd</sup> 2023

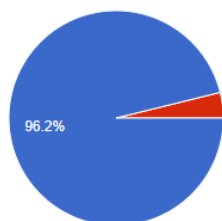
I would like to thank you for your support during our Ofsted inspection this week. It was a rigorous and challenging process which staff and children rose to superbly. The final outcomes are confidential but we are able to confirm that we are pleased with the outcome. The final report should be available within the month.

### Ofsted Parent View

One anomaly reported to me by staff was the result of our Ofsted ParentView questionnaire. I hope you agree that we invite parental feedback regularly – for example in our October 2022 Parent Questionnaire and in the brief Google Form which has been available to you throughout January 2023. We are delighted with the feedback we received during these exercises. For example, below are the responses to the first two items in our October questionnaire:

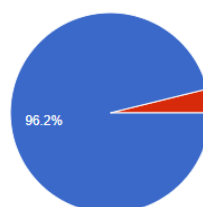
1) My child is happy at this school

26 responses



2) My Child Feels Safe at School

26 responses



● Strongly agree  
● Agree  
● Disagree  
● Strongly disagree  
● Don't Know

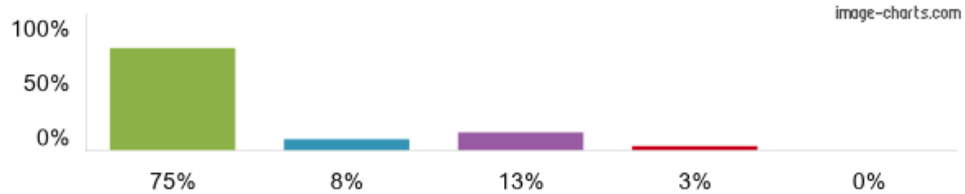
● Strongly agree  
● Agree  
● Disagree  
● Strongly disagree  
● Don't Know

Since the January Google Form went live we have received five useful and constructive responses which are much appreciated. We want to develop close and constructive relationships with parents because this leads to happy children who learn well. The results of our parent voice work are a reflection of this.

Part of the Ofsted inspection process (rightly) asks for parental feedback. This is taken via the online ParentView and also at the beginning and end of the school day. The incredibly generous comments and emails shared directly with the lead inspector on Tuesday were something staff felt proud to hear. The ParentView online questionnaire was broadly positive but there were some surprising anomalies in the data:

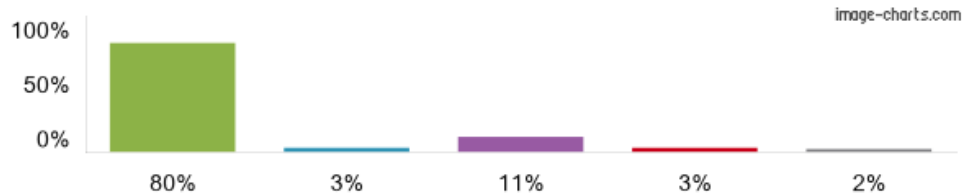
- There were 61 responses to the ParentView which is extraordinarily high for a school of 51 children. A typical 'hit rate' at inspection is roughly 1 completed questionnaire for every two children in school. Results of other recently-inspected schools in the area reflect this. At our last inspection in 2017, we received 33 responses from 50 children.
- The questions asked on ParentView were identical to the items in the school parent voice questionnaire from October (see two diagrams above). However, the responses are very different:

➤ 1. My child is happy at this school.



Figures based on 61 responses up to 31-01-2023

➤ 2. My child feels safe at this school.



- Most troublingly of all, item 7 of the ParentView concerns a specific pupil group (SEND). 14 responses to this item were recorded on ParentView but there are only 6 children on our SEND register!
- In order to complete a ParentView questionnaire, all that is required is an email address. The only safeguard against misuse of the system is a tickbox which asks the user to confirm that they have a child currently at the school.

Considering the discrepancies between the school parent voice results and the Ofsted ParentView; the astonishing number of responses to our ParentView and the inflated number of responses to the SEND portion of the questionnaire, it is likely that the ParentView system for our inspection was mis-used deliberately to report negatively on the school.

Whilst this was never going to affect the school's overall inspection outcomes, it was upsetting for staff to see and not what they nor our school community deserve.

I shared these concerns with the lead inspector and will share with Ofsted formally once the inspection process is complete. If our report is confirmed by Ofsted, I hope there will be appropriate accountability measures and any malicious ParentView contributions are removed from our data.

Most importantly, however, I would like to emphasise that this experience will not lead to school becoming less receptive to parental feedback – as long as we can confirm that the feedback is legitimate and from members of our school community!

Again, thank you for your support. Mugginton really is a special place to be a part of.

Mugginton Governing Body